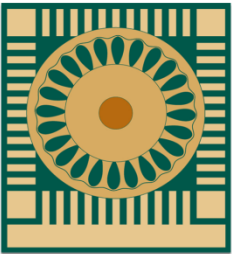


Munis Benefits

- Staff should be more efficient as some processes that were previously completed manually are now automated.
- Staff can access data from other departments, allowing staff to provide more complete information with less time required.
- Internal reporting has improved, allowing us to catch permits that are approaching their deadlines before they go past due.



Hayward Self Service

- Apply for permits online (coming soon)
- View the status of your application, including
 - Status of individual plan reviews including reviewer name
 - Comments from reviewers as they are added, before the official punchlist is generated
- Schedule inspections
- View prior permit history
- View permit documents (historic documents to be added)